

My EURES story

I have been EURES adviser for 15 years. Long time...My best story?

Some years ago I was involved in the recruitment project with Iceland. The employer was looking for candidates from all over Europe – among others in Poland - to work on the oil platform. I started to promote the vacancy and quickly received some applications from our jobseekers.

I recall one of my client – Stanisław - who came to my office to get some support from EURES. He was very keen on going abroad. My client was unemployed with no perspective to get a job in Poland and was very disappointed. I encouraged him not to give up in searching for a job. I presented him the job vacancy on Iceland. I remember that my client mentioned that he was dreaming about going on Iceland as he was impressed by that country. I told him that I was fascinated by Iceland, too, especially by volcanic rocks over there. My colleague helped him to write proper CV and cover letter and we provided Stanisław with information about living and working conditions on Iceland”. A couple of weeks later the employer contacted Stanisław and offered him a job. Stanisław left on Iceland. Well – I think all of EURES advisers can give such examples of helping people to find a job – but this is not the end of my story...

Some months later, Stanisław appeared in my office. He entered my room and asked “Do you remember me?” “Of course” – I replied. “I am very satisfied with my job and I am so happy to be in Iceland!” – he started. “My dreams came true – EURES really works! I not only got a job but I am in that amazing country! I met fantastic people, improved my English and even I started learning Icelandic language!”. “Well – that’s great – I am so happy that EURES could help you” – I replied. “And I would like to thank you and I brought you a gift” – he said. “Well – first of all this is our job and we are so happy when our clients are satisfied! Moreover we can’t accept any gifts” – I explained. But he smiled, opened his bag and took out...the volcanic rock”. I am really grateful that EURES helped me to get on my feet back – as I was losing my hope...”

Frankly, I was very touched – what is more important in our job that satisfied clients!!! Especially those whose – thanks to EURES - dreams came true!!! I am still keeping that volcanic rock on my shelf at my office...



*Beata Chrościńska, EURES adviser
Regional Labour Office in Białystok
Białystok, 08.10.2019*